

Appointment Setter Call Script

Introduction

1. Greeting & Introduction

- "Thank you for calling Company Name"
- "Hello, Can I speak to the person who handles the Web Design?"
- "Let me transfer you to [Prospect Name]"
- "Hi [Prospect's Name], my name is Indy, and I'm calling from Searchlight Marketing"

2. Reason for Calling

• "The reason for my call is that we specialize in designing **custom websites**, and I was reviewing your website. I noticed that it isn't up-to-date with the latest design trends, and I thought we might be able to help."

3. Offering Value

 "We've actually designed a custom website for you and would love to show it to you and provide you with a quote"

4. Set the Meeting

• "Would Tuesday or Wednesday work better for you to meet on Zoom and discuss the details?"

If they agree to a meeting (Example: Tuesday)

1. Confirm the Time

- "Great! Does morning or afternoon work better for you?"
- If morning: "How about 10 a.m.?"
- If afternoon: "How about 2 p.m.?"

2. Gather Contact Info

• "Perfect! Before we end, let me gather a few details to make sure everything is set up correctly."

3. Collect First and Last Name

• "What's your first and last name?"

4. Collect Email

"What's the best email to send the Zoom link and calendar invitation to?"



5. **Send the Invitation**

• "I'll send over the calendar invitation and the Zoom link shortly. Please make sure to accept the invitation as soon as you can, so we can confirm the time. And if anything comes up and you need to reschedule, just let me know."

6. Wrap up

• "You'll be meeting with someone from my sales team on Tueday. We look forward to meeting with you on [date and time]! Have a great day!"